

Nominal User Scenarios

Facilitator:

The facilitator wants to start a new premortem using the app. The facilitator is in direct communication with the rest of the team online or in person. They start a new premortem and wait for their team, then they begin the 5 step process. The facilitator reads the directions to the group and waits for them to respond to the first prompt. After the team responds with the reasons the project failed, the facilitator asks people individually to share the most important reason they believe the project would fail. The facilitator continues to ask everyone until all reasons are exhausted. After this is done the facilitator starts the next step of the premortem, the team begins thinking of ways that catastrophic failure can be avoided. After the team has entered the reasons that would prevent failure the facilitator asks everyone to give the reasons that would prevent each specific failure from step 1. The facilitator then after the meeting can print off the results and distribute them as desired

Group Member:

The user will open up the app and join the premortem process. There, they will be able to enter their name, as well as see a list of all other members that are on the page as well. One of the other members will select that they are a facilitator, and the regular user will wait for them to begin the process. Once the process begins, they will see a prompt and be told by the facilitator to enter possible reasons for failure, and that they have a two-minute timer. They will wait for everyone to be ready and for the facilitator to start this section. Then, they will be prompted to begin submitting their possible reasons for failure. They will have 2 minutes, and they can see answers they've submitted on the right side of the page. Once the two minutes are up, they will be brought to a page where they can see and submit their potential problems. They will wait to be prompted by the facilitator, and upon this occurring the user will submit their top reason for failure, which all other users and the facilitator will be able to see. Additionally, if other users submit a response, the user can indicate that they had a similar response by clicking on the vote button. Once everyone is out of answers they'd like to submit, the user will wait for the facilitator to bring them to the next step. Once there, the process of generating answers and consolidating them will begin again, but this time for solutions to the problems instead of problems. The user will also be able to see the team's previously consolidated list of problems to help them come up with solutions. Once this process is completed and there is a list of problems and solutions, the user will be able to obtain a copy of this list for themselves if they so choose. They can also remain on the website and join another premortem if the facilitator selects it.